

INEOS | **GRENADIER**

English ▾

Thank you for taking the time to provide feedback about the experience with your Grenadier. Your valuable input helps us to continuously improve our products. We ask the person who drives your new vehicle most often to complete the survey. Answering the questions will take about 5-10 minutes.

Your participation is voluntary. Your responses will be analyzed within INEOS Automotive. Further information can be found in the Privacy Statement: [Privacy_Policy_INEOS_Automotive_INEOS_Grenadier](#).

- By participating in the survey, you agree to the processing of the data collected as described above.


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INEOS | **GRENADIER**

Please select your **Grenadier** model:

Please select 
Please select
Station Wagon
Utility Wagon
Pick-Up by Qualtrics 

English 

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Overall, how **satisfied** are you with your Grenadier?

Please use a scale from 1 to 7, where 1 is extremely dissatisfied, and 7 is extremely satisfied.

1
Extremely
dissatisfied

2

3

4

5

6

7
Extremely
satisfied

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Now, we would like to ask some questions about your Grenadier. With your feedback, you give us the opportunity to continuously improve the quality of our products.

On the next page, please select all applicable areas where problems may have occurred on your vehicle. Afterwards, you will be able to provide more details about the specific issue you have encountered.

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Please indicate whether you have detected any **problems** with your Grenadier in the following areas.

With problems we mean anything that was defective, broken, noisy or difficult to use. Issues caused by accident or installation of aftermarket accessories should not be reported.

You will be able to provide more details about your selected problem(s) afterwards.

Interior **i**

Features / Controls / Displays **i**

Climate Control - Heating & Cooling **i**

Offroad Functionality **i**

Driving Experience & Handling **i**

Body, Exterior & Paint **i**

afterwards.

Interior ⓘ

Features / Controls / Displays ⓘ

Climate Control - Heating & Cooling ⓘ

Offroad Functionality ⓘ

Driving Experience & Handling ⓘ

Body, Exterior & Paint ⓘ

Infotainment / Connectivity ⓘ

Engine & Transmission ⓘ

Others


I have **no problem** or issue with my vehicle

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English ▾

You mentioned you had other problems. Please provide a problem title. You will be able to give more details later.

Next

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You mentioned that you have encountered a problem with the **Body, Exterior & Paint**. Please select the aspect(s) where you have experienced the problem(s).

Egress / Ingress

Safari Windows

Hood

Exterior Wind / Road Noise

Doors (Front / Rear)

Water leakage

Exterior Mirrors

Trunk / Split Doors / Loading Bay

Water leakage

Exterior Mirrors

Trunk / Split Doors / Loading Bay

Exterior Lights

Tires / Wheels

Fuel Door / Cap

Exterior Paint (Chipped, Scratched, Spots)

Exterior Trim / Molding

(Optional) Exterior Accessories, e.g. Access Ladder, Spare Wheel Storage, Exterior Utility Belt, Side Runners, Camp Table

Other

Next

You mentioned that you have encountered a problem with the **Interior**. Please select the aspect(s) where you have experienced the problem(s).

Floor Mats

Rear View Mirror

Seat (Adjustment, Comfort, Folding)

Grab Handles

Cup Holder

Interior Materials Quality

Overhead Console

Sun Visor

Interior Noises / Rattles

Centre Console Storage

Cup Holder

Interior Materials Quality

Overhead Console

Sun Visor

Interior Noises / Rattles

Centre Console Storage

Headliner

Glove Box

Windshield

Other

Next

You mentioned that you have encountered a problem with the **Infotainment / Connectivity**. Please select the aspect(s) where you have experienced the problem(s).

Power Plug / USB Port

Radio

Audio System

Speakers

Centre Screen

Bluetooth

Apple CarPlay / Android Auto

Other

You mentioned that you have encountered a problem with the **Features / Controls / Displays**. Please select the aspect(s) where you have experienced the problem(s).

Airbags

Exterior Light Controls

Windows / Window Controls

Horn / Toot Button

Wipers / Washers

Door Locks

Key Fob

Interior Light(s) / Controls

Volume Controls / Steering Wheel Controls

Cruise Control

Horn / Toot Button

Wipers / Washers

Door Locks

Key Fob

Interior Light(s) / Controls

Volume Controls / Steering Wheel Controls

Cruise Control

Parking Camera / Sensors

Gauges / Instrument Panel / Dashboard

Other

Next

You mentioned that you have encountered a problem with the **Climate Control** - **Heating & Cooling**. Please select the aspect(s) where you have experienced the problem(s).

Vents

Blower Fan

Heater

Rear Defroster

Heated Seats

Window Fogging

Climate Controls

Air Conditioning

Other

You mentioned that you have encountered a problem with the **Engine & Transmission**. Please select the aspect(s) where you have experienced the problem(s).

Check Engine Light

Oil / Fuel Leakage

Start / Stop System

Engine Vibrations

Battery

Oil / Fuel Consumption

Engine Noise, Power, Driveability

Exhaust System

Transmission

Other

Check Engine Light

Oil / Fuel Leakage

Start / Stop System

Engine Vibrations

Battery

Oil / Fuel Consumption

Engine Noise, Power, Driveability

Exhaust System

Transmission

Other

Next

You mentioned that you have encountered a problem with the **Driving Experience & Handling**. Please select the aspect(s) where you have experienced the problem(s).

Ride Quality

Tire Pressure Monitoring System

Hand Brake

Steering Wheel

Suspension

Gear Lever / Shift Selector

ABS

Brakes

Pedals

Other